

Ascom Telligence Staff Console and Annunciator

Streamline Workflow and Enhance Staff Communication and Collaboration

Ascom's Staff Console and Annunciator provide visibility to patient calls and service tasks, with a flexible configuration that supports a variety of care models. These Telligence products offer a complete selection of mounting options, field-configurable service task options, and programmable alert capabilities. Telligence advanced audio technology assures caregivers can easily communicate with patients in any setting.

Key Benefits

- Simplify call handling by enabling any caregiver to distribute patient requests, eliminating the need for staff to write notes for each other.
- Increase staff awareness with system wide visibility to events and service tasks, which means staff can see the latest status from any console/annunciator, PC, or Ascom phone display.
- Support patient safety, staff can immediately elevate normal calls to emergency or code events from any console/annunciator, PC, or Ascom phone. No need to go to the patient room first.
- Intuitive icon-based user interface provides easy navigation and is consistent across the entire Ascom portfolio. Staff can easily recognize and use any Ascom device.
- Reduce interruptions to staff by presenting service tasks only to the appropriate persons through role-based assignments (when integrated with Ascom Unite and mobile phones).

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Key Features

- **Telligence Advanced Audio Technology that provides crisp, clear audio communications in virtually any setting**
  - Voice Over IP technology ensures clarity of communication for both patient and caregiver.
  - Remote volume controls allow staff to adjust audio levels for each room to safely communicate with every patient.
  - Enhanced audio mode puts staff in control in noisy environments to ensure communication gets through.

- **Capacitive touch color display**
  - Swipe and touch navigation are supported with high-resolution display.
  - Icon-based navigation ensures a common user interface across the entire Ascom communication system.
  - Can be safely replaced without system shutdown (hot-swapped) in the rare event of a maintenance issue.
  - Sealed covers make them easy to clean, to help in the fight against Healthcare Associated Infections.

- **Service Tasks functionality that makes it easier to identify and more quickly resolve patient requests**
  - Configurable service tasks mean frequent requests such as a blanket, pain, toilet, or water, are available at the touch of a button.
  - Up to three configurable staff levels ensure the right service task is sent to the right caregiver, reducing interruptions for other staff.
  - Integration with Ascom Unite Assign software enables role-based assignments for service tasks.
  - Service tasks can be set from anywhere in the Ascom system, including the Staff Console, Corridor Annunciator, Unite View PC display, or from Ascom phones.



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