TekTone's Tek-CARE® LS477 Event Monitors and LS610 Reporting software are available for every Tek-CARE nurse call system and the Tek-ALERT® Alert Integration System.

Tek-CARE Appliance Server



Tek-CARE software runs on the Tek-CARE Appliance Server. This proprietary server was developed as part of the Tek-CARE family of nurse call systems, which are designed to exceed rigorous life-safety standards. The Tek-CARE Appliance Server can simultaneously connect to any current TekTone nurse call system, plus a variety of foreign systems—such as fire alarm and security systems.

LS477 Event Monitor Software

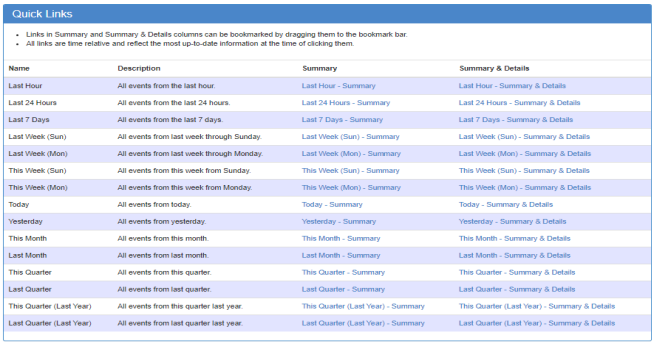
The LS477 Event Monitor software runs on the Tek-CARE Appliance Server and displays calls, events, and messages from all connected nurse call and foreign systems at once. The LS477 Event Monitor software may be installed on up to 255 PCs that are networked with the Tek-CARE Appliance Server (directly or via the facility LAN). These "remote" event monitors display all calls, events and messages as they occur.

LS610 Tek-CARE Reporting Software

With the LS610 Tek-CARE Reporting software and a standard web browser, any computer networked with the Tek-CARE Appliance Server can create activity reports for all connected nurse call and foreign systems. Plus, reporting databases can be combined to create a corporate report that includes multiple facilities. The History Report Quick Links menu has shortcuts to create standards corporate report that includes multiple facilities.

The History Report Quick Links menu has shortcuts to create standard detailed and summary reports, such as:

- All events from the last hour, 24 hours, or 7 days.
- All events from last week or this week.
- All events from today or yesterday.
- All events from last month or this month.
- All events from last quarter or this quarter.



Quick Links

- Links in Summary and Summary & Details columns can be bookmarked by dragging them to the bookmark bar.
- All links are time relative and reflect the most up-to-date information at the time of clicking them.

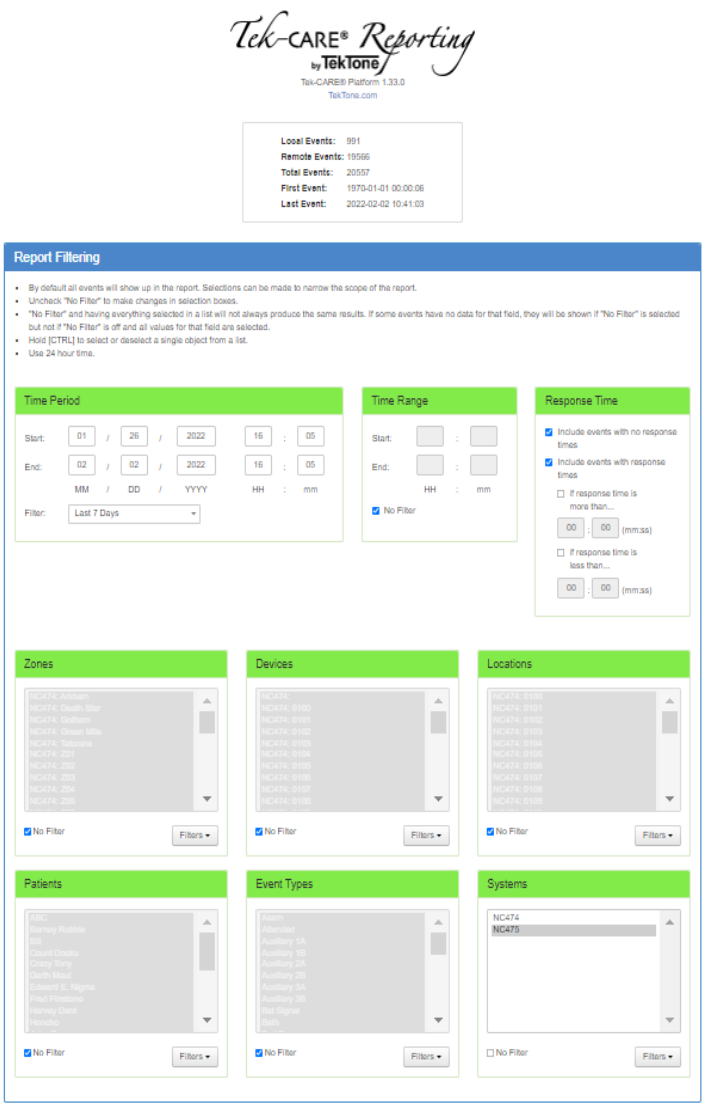
Name	Description	Summary	Summary & Details
Last Hour	All events from the last hour.	Last Hour - Summary	Last Hour - Summary & Details
Last 24 Hours	All events from the last 24 hours.	Last 24 Hours - Summary	Last 24 Hours - Summary & Details
Last 7 Days	All events from the last 7 days.	Last 7 Days - Summary	Last 7 Days - Summary & Details
Last Week (Sun)	All events from last week through Sunday.	Last Week (Sun) - Summary	Last Week (Sun) - Summary & Details
Last Week (Mon)	All events from last week through Monday.	Last Week (Mon) - Summary	Last Week (Mon) - Summary & Details
This Week (Sun)	All events from this week from Sunday.	This Week (Sun) - Summary	This Week (Sun) - Summary & Details
This Week (Mon)	All events from this week from Monday.	This Week (Mon) - Summary	This Week (Mon) - Summary & Details
Today	All events from today.	Today - Summary	Today - Summary & Details
Yesterday	All events from yesterday.	Yesterday - Summary	Yesterday - Summary & Details
This Month	All events from this month.	This Month - Summary	This Month - Summary & Details
Last Month	All events from last month.	Last Month - Summary	Last Month - Summary & Details
This Quarter	All events from this quarter.	This Quarter - Summary	This Quarter - Summary & Details
Last Quarter	All events from last quarter.	Last Quarter - Summary	Last Quarter - Summary & Details
This Quarter (Last Year)	All events from this quarter last year.	This Quarter (Last Year) - Summary	This Quarter (Last Year) - Summary & Details
Last Quarter (Last Year)	All events from last quarter last year.	Last Quarter (Last Year) - Summary	Last Quarter (Last Year) - Summary & Details

Create custom reports using the Report Filtering window to define the report parameters (see image on next page). Results may be filtered by device, time and day, zone, location, resident/patient, and event type. Reports may be printed using a web browser, or they can be easily exported to a spreadsheet using the CSV file format.

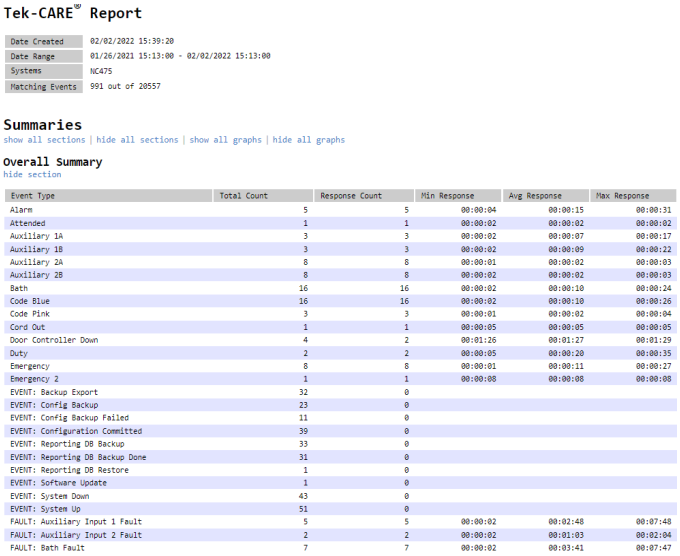
TekTone®

COMMUNICATIONS FOR TODAY … AND TOMORROW.

Reporting Filtering Window



Sample Report



Tek-CARE® Report

Date Created	02/02/2022 15:39:20
Date Range	01/26/2021 15:13:00 - 02/02/2022 15:13:00
Systems	NC475
Matching Events	991 out of 20557

Summaries

show all sections | hide all sections | show all graphs | hide all graphs

Overall Summary

hide section

Event Type	Total Count	Response Count	Min Response	Avg Response	Max Response
Alarm	5	5	00:00:04	00:00:15	00:00:31
Attended	1	1	00:00:02	00:00:02	00:00:02
Auxiliary 1A	3	3	00:00:02	00:00:07	00:00:17
Auxiliary 1B	3	3	00:00:02	00:00:09	00:00:22
Auxiliary 2A	8	8	00:00:01	00:00:02	00:00:03
Auxiliary 2B	8	8	00:00:02	00:00:02	00:00:03
Bath	16	16	00:00:02	00:00:10	00:00:24
Code Blue	16	16	00:00:02	00:00:10	00:00:26
Code Pink	3	3	00:00:01	00:00:02	00:00:04
Cord Out	1	1	00:00:05	00:00:05	00:00:05
Door Controller Down	4	2	00:01:26	00:01:27	00:01:29
Duty	2	2	00:00:05	00:00:20	00:00:35
Emergency	8	8	00:00:01	00:00:11	00:00:27
Emergency 2	1	1	00:00:08	00:00:08	00:00:08
EVENT: Backup Export	32	0			
EVENT: Config Backup	23	0			
EVENT: Config Backup Failed	11	0			
EVENT: Configuration Committed	39	0			
EVENT: Reporting DB Backup	33	0			
EVENT: Reporting DB Backup Done	31	0			
EVENT: Reporting DB Restore	1	0			
EVENT: Software Update	1	0			
EVENT: System Down	43	0			
EVENT: System Up	51	0			
FAULT: Auxiliary Input 1 Fault	5	5	00:00:02	00:02:48	00:07:48
FAULT: Auxiliary Input 2 Fault	2	2	00:00:02	00:01:03	00:02:04
FAULT: Bath Fault	7	7	00:00:02	00:03:41	00:07:47

Sample Graph

